

# SHRISTI SHRESTHA

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## EDUCATION

**University of Memphis (UofM)**, Memphis, TN, USA

Expected Grad. Dec 2025

*Master of Science in Data Science - 4.0 GPA*

Relevant Courses: Advanced Statistical Learning I, Advanced Statistical Learning II, Fundamentals of Data Science, Machine Learning, Advanced Database Systems, Biostatistical Methods I, Biostatistical Methods II, Image Processing

**Louisiana Tech University (LaTech)**, Ruston, LA, USA

Mar 2018 - Mar 2020

*Master of Science in Computer Science - 4.0 GPA*

Relevant Courses: Database Management Systems, Data Mining and Knowledge Discovery, Distributed and Cloud Computing

## PROFESSIONAL EXPERIENCE

**IBM**, Chicago, IL, USA (Remote)

Oct 2021 - Apr 2023

*Software Quality Assurance Engineer*

- Worked in IBM Cloud Object Storage (COS) System Integration team to develop Python Automation test scripts for Cloud Storage solutions
- Majorly involved in COS replication to develop automation scripts for Object Replication using IBM COS Python SDK
- Performed Stress & Stability testing using IBM Object Generator (OG) scripts for the developed feature and analyzed the system behavior in Kibana and Grafana dashboards
- Set up systems for Upgrade/Downgrade testing for Object Replication and Context-Based Restriction (CBR) requests
- Collaborated with cross-functional teams to investigate software defects across the IBM COS application
- Proactively adapted to shifting priorities and effectively managed multiple competing projects, consistently delivering high-quality results on time
- Involved in peer code review of Github PRs and Confluence Wiki documentation of application features
- Actively engaged in Agile practices such as Stand-ups, Sprint Planning, Backlog Grooming, and Sprint retrospectives to ensure quality and timely Sprint deliverables

**Yes Energy**, Boulder, CO, USA (Remote)

Nov 2020 - Oct 2021

*Software Quality Assurance Engineer*

- Worked in an evolving power market domain that involved highly complex and intricate business logic to deliver robust and high-quality energy data to customers in real time
- As a member of the Big Data team, designed and executed PL/SQL Oracle and Snowflake scripts to verify complex backend business logic, and ensure data accuracy in the Data Cloud and AWS Data Lake respectively
- Designed & developed Python automation scripts using a multiprocessing library to simulate multiple concurrent requests for testing system performance and subscription-tier throttling limits
- Created Tableau dashboards to report Power Grid data for generating insights into Power Trading
- Collaborated in full SDLC from collecting business requirements, analyzing user stories, designing and documenting test cases for use-case scenarios along with test results
- Onboarded and provided technical guidance to new QA hires along with constructive feedback to the team members
- Praised for excellent work attitude and attention to detail by fellow team members in a numerous Sprint retrospectives

**Gerer InfoTech Pvt. Ltd**, Nepal

Jan 2015 - July 2017

*Software Engineer*

- Analyzed business requirements and user stories to design and execute manual and automated test cases, ensuring the reliability and accuracy of enterprise-level data-driven purchase and pay financial web application
- Developed SQL queries for data verification for back-end testing using Java Database Connectivity (JDBC)
- Worked together with the DevOps team to schedule cron jobs that automated test suite execution using CI/CD Jenkins

**Deerwalk Inc.**, Nepal

Mar 2014 - May 2014

*Associate Software Engineer*

- Worked in a Big Data healthcare analytics company to build Java REST API services to query Elasticsearch indexes, enabling efficient retrieval and analysis of large healthcare datasets
- Got familiarized with the US healthcare domain, including HIPAA compliance, to handle sensitive personal health data

## ACADEMIC EXPERIENCE

**Louisiana Tech University**, Ruston, LA, USA

Jan 2020 - Mar 2020

*Graduate Teaching Assistant*

- Assisted in grading graduate & undergraduate-level Computer Science courses under the supervision of [Dr. Ben Choi](#)
- Developed Python test cases to automatically evaluate the student's Python scripts and grade the test scores

*Graduate Research Assistant*

- Designed and developed a prototype for Smart Cities framework using IoT devices and Cloud computing that encompasses all the layers of IoT sensor nodes, Fog Server, Cloud, and Web dashboard
- Built a data analytics pipeline on AWS to process, analyze, and visualize IoT-collected data, enabling efficient data processing and management and ensuring actionable insights for decision-making from IoT data
- Technologies & Tools used: AWS (IoT Core, IAM, DynamoDB, EC2, Lambda, EMR, CloudWatch, S3, SNS), MySQL, HTML, CSS, JSON, Rest APIs, Leaflet, Linux, C++, MQTT, Waspnote IDE

**RELEVANT PROJECTS****House Price Prediction on Real Estate Valuation Dataset using Linear Regression Models, UofM** Sep 2024 - Dec 2024

- Built predictive models using linear regression models along with regularization techniques for predicting house prices
- Performed data preprocessing and exploratory data analysis (EDA), including summary statistics, scatter plots and correlation analysis to understand variable relationships and identify potential outliers
- Implemented linear regression models including full, reduced, and subset selection models, polynomial regression with interaction terms, and regularization techniques including Ridge, Lasso, and Elastic Net
- Technologies & Tools used: R, R Studio

**Predictive Policing in Memphis using MPD Public Safety Incidents Data, UofM** Sep 2024 - Dec 2024

- Applied Data Science approaches to derive insights from Memphis Police Department (MPD) Public Safety Dataset for strategic deployment of law enforcement resources
- Executed data science lifecycle, encompassing data mining, data cleaning, EDA, feature engineering, model development, performance evaluation, and reporting
- Cleaned and preprocessed a large-scale dataset of over 640,000 crime incident records, addressing missing values, inconsistencies, data entry errors, and duplicates to ensure data quality and reliability for analysis and modeling
- Developed Decision Tree and Random Forest models to predict crime severity
- Technologies & Tools used: Python, Pandas, sklearn, NumPy, Matplotlib, Jupyter Notebook

**Exploring ML and DL Techniques for Named Entity Recognition (NER), UofM** May 2024 - Aug 2024

- Evaluated and compared the performance of different models, including Conditional Random Fields (CRF), Long Short-Term Memory (LSTM), Bidirectional LSTM (BiLSTM), and a hybrid BiLSTM-CRF, in identifying and classifying named entities from unstructured text data using Groningen Meaning Bank corpus
- Technologies & Tools used: Python, Pandas, sklearn, Tensorflow, Keras, K-fold cross validation, Jupyter Notebook

**Investigating Wildfire Severity using Data Mining and Classification Models, LaTech** Sep 2019 - Nov 2019

- Handled large and complex datasets, collected from multiple data sources, to investigate the independent variables causing the spread of wildfire and classify their severity in terms of wildfire size
- Constructed Machine Learning Classification Models such as Decision Tree, Random Forest and SVM
- Technologies & Tools used: Python, Pandas, sklearn, imblearn, SMOTE, Jupyter Notebook, RapidMiner

**Nursing Home Database Management, SIUE** Aug 2017 – Dec 2017

- Developed a Spring Boot project using MVC framework for performing CRUD operation on a MySQL Database
- Formulated complex MySQL queries including joins, subqueries, aggregates, and control flow functions
- Technologies & Tools used: Spring Boot, JSP, Java, JDBC, MySQL, UML, Maven

**RELEVANT SKILLS**

<b>Languages:</b>	Python, R, SQL, Bash, Java, SAS
<b>Databases/Warehouse:</b>	MSSQL, MySQL, Oracle, Snowflake
<b>Methodologies/Concepts:</b>	Statistical Analysis, Hypothesis Testing, Regression Analysis, Machine and Deep Learning
<b>Build Integration Tools:</b>	Git, Bitbucket, Maven, Gradle, Jenkins
<b>Others:</b>	RStudio, VS Code, PyCharm, Jupyter, Toad, Kibana, Grafana, Tableau, Excel, Matplotlib, JIRA

**CERTIFICATIONS**

[IBM Developer Jumpstart - Practitioner](#) | [IBM Enterprise Design Thinking Practitioner Course](#) | [IBM Agile Explorer](#) | [IBM Certified Advocate Cloud v2](#)

**HONORS & ACTIVITIES**

TL James Endowed Scholarship, LaTech (2018-19) | Graduate Scholar Award, SIUE (2017)

Graduate Mentor & Presenter at Google CREWE workshop on topic on Smart Cities Framework, Bossier City, LA (2019)